

PLAN & PROTECT



Peace of mind for  
your Access Platform

PLAN & PROTECT AFTERCARE



# With Plan & Protect from PSR, you're in safe hands

## PLAN & PROTECT

Our support doesn't end with the sale of your access platform - aftercare is just as important!

Once your platform has been delivered you're put into the safe hands of our Service Division - PSR, the UK's largest dedicated provider of service, maintenance and technical support.

PSR's affordable aftercare range, Plan & Protect is designed to help keep your access platform performing year after year. From scheduled service and maintenance plans to warranty protection against unexpected repair costs, choose Plan & Protect for added peace of mind.

- Service & Maintenance plans
- Extended Warranty - up to 12 months
- Fast response Breakdown Cover
- Qualified CAP trained engineers
- OEM parts with 12 months warranty
- One number for all your needs **0845 108 4000**

NATIONAL COVERAGE



# Service & mandatory LOLER - we've got you covered



**Routine servicing is an important part of keeping your access platform working safely and efficiently.**

Our service & LOLER plans offer a choice of cover so you can decide how you want to manage your maintenance and your costs. For a single, one-off payment you can secure the future servicing and LOLER requirements of your access platform for a 1, 2, or 3 year period.

## **Service & LOLER PLUS**

- 2 x service and mandatory LOLER visits inc. consumables
- Emergency breakdown cover (excluding parts)\*
- Labour, travel and mileage
- Replacement filters
- Engineers inspection report
- Certificate of Thorough Examination

## **Service & LOLER**

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Read about LOLER and your legal responsibilities at [iapsgroup.com/service](http://iapsgroup.com/service)

\* Breakdowns limited to a maximum of 4 call outs per year per machine and excludes parts. Prices are based on standard working week. Additional charges may apply for out of hours and weekend coverage. Payment required in full after the first visit. Conditions apply.

# A worry free warranty you can trust



**Every Approved Used access platform that we sell has undergone a comprehensive inspection and renovation programme carried out by our qualified engineers.**

Our Gold refurbishment standard is warranty protected which means that it meets the service and performance levels you should expect, and deserve!

## **Extended Warranty for complete peace of mind**

You can now extend your Gold standard warranty for up to 12 months. Designed to protect your investment, our Extended Warranty covers you for unexpected repair costs and replacement parts in the event of mechanical or electrical failure.



Leave the risk to us - our industry leading warranty offers:

- **Parts, labour and travel included - no hidden charges**
- **Unlimited number of claims**
- **One-off fixed cost**
- **Warranty is fully transferable on resale\***

# Got a breakdown? We're here when you need us



**Whether you've got a breakdown, want technical support or you need an accident assessing, we're always here to help.**

PSR has a team of 23 directly employed, fully equipped mobile service engineers covering the entire UK. They are supported by three workshops in the Midlands, South East and Scotland.

Our aim is to provide a first-time fix, minimise down time and get your access platform back in full working order ASAP.

- Over-the-phone technical assistance
- National network of CAP qualified engineers
- Fixed price call-out charge
- Customer service team offering telephone and email support
- Out-of-hours and weekend coverage\*

\* Additional charges may apply for out of hours and weekend coverage. Conditions apply.

# We're easy to talk to, with one call for all your needs



We've made it easy for you to talk to us with our one call number

# 0845 108 4000

- Emergency Breakdown and Repairs
- Technical Assistance
- Replacement Parts
- LOLER Certification
- Accident Assessments

**Plus**

- New and Used Equipment Sales
- Buy Back and Part Exchange Options
- Finance Packages



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